NN/LM

National Network of
Libraries of Medicine

New England Region

New England Sounding Line

EFTS RollOut

We would like to thank all of the network member libraries in Region 08 and Region 01 participating in EFTS for being patient during the rollout of this new method of ILL billing. By June 30, 1995, we hope that coupons will be part of our past and that the EFTS will be a model for other regions in the future. EFTS will undoubtedly save time, money and help to minimize billing problems. Down the road we anticipate enhancements to the system that will increase efficiency and decrease fees, provide electronic access to view account balances and electronic account statements.

EFTS would not be possible without the support of network members but in particular we would like to acknowledge the effort of Jay Daly (QuickDoc), Lito Dino, our programmer from UCONN at Storrs, Elizabeth Clark and Cheryl Sinkler, our Administrative Assistants and Dorothy Kalahan of the UCHC ILL Department.

The Electronic Fund Transfer System (EFTS) is operational and the first upload scheduled for February 1-10, 1996 was a success for the six libraries that sent data. Other libraries that charge for ILLs will be uploading data in early March. Currently there are 130 libraries that have opened a deposit account. Libraries that do not charge for ILLs do not have to send data to our server. All participating libraries that had transactions during the month of January and February were sent a statement of their account balance. In the future, all participating libraries will receive a monthly statement of their account balance.

For those network members who have not yet established an EFTS account, we encourage you to do so by sending a check to the University of Connecticut Health Center Library. Be sure to include EFTS on the check or in the address and send it to UCHC, 263 Farmington Ave., Farmington, CT 06030-5370.   We no longer accept $8.00 coupons but will continue to accept $10.00 coupons until June 30, 1995 to open an account. For more information about EFTS and/or if you wish to be invoiced, please contact the office at 860-679-4500.

Remember, only libraries that charge other libraries for ILLs will need to upload data to our server but all network members will benefit if they open an account. All participating libraries will receive a monthly statement of their account. We are happy to answer questions via email or telephone and an advisory committee is being formed to address issues dealing with EFTS.

Ralph D. Arcari, Director
John A. Stey, Associate Director

GPO Access is Now Free!

Government Information is now available to Internet and dial-up users.

The U.S. Government Printing Office (GPO) announced free use of its award-winning GPO Access online service beginning December 1, 1995. All Internet and dial-up users can now receive electronically, at no charge, the Congressional Record, Federal Register, congressional bills, and a growing list of important government documents on the same day of publication.

"We believe the public should have timely access to vital information about the activities of their government without charge," said head of the GPO, Public Printer, Michael F. DiMario. "This service is made possible through the congressional funding of the Federal Depository Library Program at a time when more and more citizens are receiving their information by computer."

The GPO Access service was created by an Act of Congress in 1993 and went online in June 1994. The service earned the 1994 Federal Technology Leadership Award and a 1995 James Madison Award sponsored by the Coalition on Government Information.

Until now, GPO Access has been free only to users on-site in some 600 of the Nation's nearly 1,400 Federal Depository Libraries and to remote users connecting through over 20 depository library "gateways." It was available to others on a subscription basis for a low fee. Under the new program, the subscription fee has been dropped and refunds of unused portions will be sent to current subscribers.

DiMario emphasized that depository libraries will continue as an essential link between GPO Access and the public. "Citizens lacking either computers or computer skills can visit a local depository for assistance." he explained.

The new system now gives equal and free access to those utilizing a depository library and to those who are linked already by dial-up or Internet connections to electronic information. As the Federal Depository Library Program becomes more electronic in nature, additional databases will be available through GPO Access. Since its creation in 1994, the number of databases offered online via GPO Access has increased from seven to more than two dozen.

Government databases can be reached via the Internet or by dial-up through a modem.

Internet users can access the databases with a World Wide Web browser through the Superintendent of Documents' homepage at:
http://www.access.gpo.gov/su_docs/
or with WAIS client software.

Internet users can also telnet to:
swais.access.gpo.gov; then login as guest.

Dial-up users should use a modem to call 202-512-1661; type swais and then login as guest.

In more than 20 States, users with modems can connect to GPO Access through depository library "gateways" with a local phone call. Listings of depository libraries and "gateways" can be found on the Superintendent of Documents' homepage.

General information on accessing these databases is available by:

e-mail- help@eids05.eids.gpo.gov
phone- 202-512-1530
fax-202-515-1262

Questions about the GPO Access service can also be directed to a nearby Federal Depository Library. At least one such library is located in each congressional district.

EFTS TIP:

If you need to credit back money to another EFTS member the transaction line should look like the following:

Serhold code!transaction number and then a -$

    ABC!##########   -$10.00

Call 860-679-4500 for help.

Clinical Practice Guidelines Now on CD-ROM for Libraries

Clinical practice guidelines sponsored by the Agency for Health Care Policy and Research, which are widely used by physicians and other health care providers as guides to the best scientifically-based clinical treatments, will be available on CD-ROM. Documents based on these practice guidelines, including quick reference guides and patient booklets, will also be available on the same CD-ROM disk. This new product was specifically developed for use by medical libraries.

CD-ROM users can read guideline text on their computer screens, and they can pull up images of large tables or figures which appear in the documents. In addition, the entire guideline, or selected portions, can be printed. The texts and images can be downloaded to users' computers, where they can be adapted to suit the information needs or circumstances of the organization.

The CD-ROM features the first 18 guidelines released by AHCPR. All versions of each guideline are included. Each clinical practice guideline presents recommendations for health care providers on patient assessment and management for a selected clinical condition, including supporting information, tables and figures, and pertinent references. The quick reference guide for clinicians summarizes key points for ready reference in patient care, and the consumer guide (English version), written in lay language for the general public, provides basic information on the condition for patients and families to increase their knowledge and involvement in health care decisions.

Guideline titles and topics include:

> Acute Pain Management: Operative or Medical Procedures and Trauma
> Urinary Incontinence in Adults
> Pressure Ulcers in Adults: Prediction and Prevention
> Cataract in Adults: Management of Functional Impairment
> Depression in Primary Care (2 volumes): Detection and Diagnosis, and Treatment of Major
>   Depression
> Sickle Cell Disease: Screening, Diagnosis, and Management
> Evaluation and Management of Early HIV Infection
> Benign Prostatic Hyperplasia: Diagnosis and Treatment
> Management of Cancer Pain
> Unstable Angina: Diagnosis and Management
> Heart Failure: Evaluation and Care of Patients with Left Ventricular
>   Systolic Dysfunction
> Otitis Media with Effusion in Young Children
> Quality Determinants of Mammography
> Acute Low Back Problems in Adults
> Treatment of Pressure Ulcers

The CD-ROM will be available in June for Macintosh, Windows 95, or Windows 3.1.

To order a copy contact the GPO at 202-512-1800. For questions call 301-594-1374 ext. 165 or send an e-mail request over the Internet (cdrom@po5.ahcpr.gov).

Access to Electronic Information, Services, and Networks: an Interpretation of the LIBRARY BILL OF RIGHTS

Introduction

The world is in the midst of an electronic communications revolution. Based on its constitutional, ethical, and historical heritage, American librarianship is uniquely positioned to address the broad range of information issues being raised in this revolution. In particular, librarians address intellectual freedom from a strong ethical base and an abiding commitment to the preservation of the individual's rights.

Freedom of expression is an inalienable human right and the foundation for self-government. Freedom of expression encompasses the freedom of speech and the corollary right to receive information. These rights extend to minors as well as adults. Libraries and librarians exist to facilitate the exercise of these rights by selecting, producing, providing access to, identifying, retrieving, organizing, providing instruction in the use of, and preserving recorded expression regardless of the format or technology.

The American Library Association expresses these basic principles of librarianship in its CODE OF ETHICS and in the LIBRARY BILL OF RIGHTS and its Interpretations. These serve to guide librarians and library governing bodies in addressing issues of intellectual freedom that arise when the library provides access to electronic information, services, and networks.

Issues arising from the still-developing technology of computer-mediated information generation, distribution, and retrieval need to be approached and regularly reviewed from a context of constitutional principles and ALA policies so that fundamental and traditional tenets of librarianship are not swept away. Electronic information flows across boundaries and barriers despite attempts by individuals, governments, and private entities to channel or control it. Even so, many people, for reasons of technology, infrastructure, or socio-economic status do not have access to electronic information.

In making decisions about how to offer access to electronic information, each library should consider its mission, goals, objectives, cooperative agreements, and the needs of the entire community it serves.

The Rights of Users

All library system and network policies, procedures or regulations relating to electronic resources and services should be scrutinized for potential violation of user rights.

User policies should be developed according to the policies and guidelines established by the American Library Association, including GUIDELINES FOR THE DEVELOPMENT AND IMPLEMENTATION OF POLICIES, REGULATIONS AND PROCEDURES AFFECTING ACCESS TO LIBRARY MATERIALS, SERVICES AND FACILITIES. Users should not be restricted or denied access for expressing or receiving constitutionally protected speech. Users' access should not be changed without due process, including, but not limited to, formal notice and a means of appeal.

Although electronic systems may include distinct property rights and security concerns, such elements may not be employed as a subterfuge to deny users' access to information. Users have the right to be free of unreasonable limitations or conditions set by libraries, librarians, system administrators, vendors, network service providers, or others. Contracts, agreements, and licenses entered into by libraries on behalf of their users should not violate this right. Users also have a right to information, training and assistance necessary to operate the hardware and software provided by the library.

Users have both the right of confidentiality and the right of privacy. The library should uphold these rights by policy, procedure, and practice. Users should be advised, however, that because security is technically difficult to achieve, electronic transactions and files could become public.

The rights of users who are minors shall in no way be abridged. (See: FREE ACCESS TO LIBRARIES FOR MINORS: AN INTERPRETATION OF THE LIBRARY BILL OF RIGHTS; ACCESS TO RESOURCES AND SERVICES IN THE SCHOOL LIBRARY MEDIA PROGRAM; and ACCESS FOR CHILDREN AND YOUNG PEOPLE TO VIDEOTAPES AND OTHER NONPRINT FORMATS.

Equity of Access

Electronic information, services, and networks

EFTS Member List

This is a listing of organizations with an EFTS account as of January 30, 1996. If you're using QuickDoc, use this list to mark "EFTS" in the special sort field for your ILL's and allow QuickDoc to create the file to be uploaded. If you're not using QuickDoc, you may create an ascii file to be uploaded. For questions, more information or to set up an account contact the NN/LM at 860-679-4500.

LIBID	SERHOLD CODE #	ORGANIZATION	DATE JOINED
04401H	HUS	Husson College Library	1/30/96
01742B	EME	Emerson Hospital Library	1/30/96
04062A	SJT	Saint Joseph's College - Wellehan Library	1/29/96
02115O	RIG	Brigham & Women's Hospital M.L.	1/29/96
03104B	NHV	VA Medical Center - Library Service (142	1/29/96
02111B	COM	Mass Dept. of Public Health - Central L.	1/29/96
05405A	VER	University of Vermont - Dana M.L.	1/29/96
19141A	AEP	A. Einstein Medical Center - Luria M.L.	1/29/96
03561A	LTH	Littleton Regional Hospital - Gale M.L.	1/29/96
01801A	CWW	Symmes Medical Center - McCarty Library	1/29/96
01040C	PHH	Providence Hospital - Schimmel Library	1/24/96
02114C	MEE	Mass. Eye & Ear Infirmary - Howe Library	1/24/96
06510A	YAL	Yale University- Harvey Cushing/J.H.L.	1/24/96
01605B	MAS	University of Massachusetts - The Lamar	1/24/96
02114E	MGH	Massachusetts General Hospital - Treadwell	1/24/96
03102B	CAM	Catholic Medical Center HSL	1/24/96
02162A	NLF	Newton-Wellesley Hospital - B.M.L.	1/24/96
02062A	NOH	Neponset Valley Health System - Youngdah	1/24/96
11355A	BMM	N.Y.Hospital Medical Ctr. of Queens-H.L.	1/24/96
04938A	FCM	Franklin Memorial Hospital - Turner L.	1/24/96
05855A	NCV	North Country Hospital M.L.	1/24/96
01003A	MTT	University of Massachusetts-Amherst	1/24/96
02912A	BRN	Brown University Science Library	1/24/96
02915A	EPH	Emma Pendleton Bradley Hospital M.L.	1/24/96
06069A	SHC	Sharon Hospital Health Sciences Library	1/23/96
05301A	BVT	Brattleboro Mem. Hospital M.L.	1/23/96
02138F	MAH	Mount Auburn Hospital - Tartakoff Library	1/23/96
01772A	NEP	NE Regional Primate Research Ctr. - Harv.	1/23/96
01757A	MWR	Milford-Whitinsville Regional H.M.L.	1/23/96
01609A	WPG	Worcester Polytechnic Institute - Gordon	1/23/96
02167B	BNU	Boston College - O'Neill Library	1/23/96
02401A	CGM	Good Samaritan M.L.	1/23/96
04240B	MLM	Central Maine Medical Center - HSL	1/23/96
02143A	SMX	Somerville Hospital - Carr HSL	1/23/96
04841A	PBM	Penobscot Bay Medical Center-HSL	1/23/96
04240A	BAT	Bates College - Ladd Library	1/23/96
07649A	MNJ	"Medical Economics Company, Inc."	1/23/96
06156B	ZHU	Aetna M.L.	1/23/96
06460A	MFH	Milford Hospital Health Sciences Library	1/18/96
01107A	BMC	Baystate Medical Center	1/18/96
13905B	ZGJ	Our Lady of Lourdes MHL	1/18/96
04102A	MAN	Maine Medical Center Library	1/18/96
03038A	PKL	Parkland Medical Center	1/18/96
01852B	SJL	Saints Memorial Medical Center - Health	1/18/96
05819A	NEJ	Northeastern Vt Regional Hospital-M.L.l	1/18/96
05701A	RTH	Rutland Regional Medical Center HSL	1/18/96
06260A	DKH	Day Kimball Hospital LaPalme HSL	1/18/96
06457B	MSM	Middlesex Hospital - Tremaine Library	1/18/96
06032B	CON	University of Connecticut Health Center	1/17/96
06830B	GRH	Greenwich Hospital - Carter Library	1/12/96
02148A	MLE	Malden Hospital M.L.	1/12/96
03909A	YOR	York Hospital Health Sciences Library	1/12/96
05201B	PTH	Southwestern Vermont M.L.	1/12/96
03235A	AGF	Franklin Regional Hospital M.L.	1/12/96
06902B	SHO	Stamford Hospital Health Sciences Library	1/12/96
03301B	CND	Concord Hospital Library	1/12/96
01440A	HHY	Heywood Hospital M.L.	1/12/96
03820A	WDG	Wentworth-Douglass Hospital - W.M.L.	1/12/96

LIBID	SERHOLD CODE #	ORGANIZATION	DATE JOINED
02902A	RIH	Rhode Island Hospital - HSL	1/12/96
06721A	WAH	Waterbury Hospital - Health Center Library	1/12/96
01002A	AHT	Amherst College Interlibrary Loans	1/12/96
01536A	TUV	Tufts University Webster Veterinary Lib.	1/12/96
02601A	HYA	Cape Cod Hospital M.L.	1/12/96
06511A	HSR	Hospital of St. Raphael HSL	1/3/96
10461A	AEB	A. Einstein College of Med Gottesman L.	1/3/96
04268A	SMI	Stephens Memorial Hospital HSL	1/3/96
04330A	KVM	Kennebec Valley Med. Ctr. HSL	1/3/96
02215F	NEN	"Deaconess Hospital, Horrax Library"	1/3/96
03246A	LRL	Lakes Region General Hospital	1/3/96
01950A	AJH	Anna Jacques Hospital M.L..	12/26/95
02115C	NEO	NE College of Optometry Library	12/26/95
02172E	ACU	NE School of Acupuncture	12/22/95
02173A	ILC	Instrumentation Laboratory	12/22/95
04330D	MDI	"Medical Care Development, Inc."	12/22/95
04401B	EMM	Eastern Maine Medical Center Library	12/22/95
02181A	WEL	Wellesley College Library	12/22/95
05001A	WRJ	VA Medical Center - Library Service	12/22/95
02111A	TUF	Tufts Univ. HSL	12/22/95
01060A	CDN	Cooley Dickinson Hospital M.L.	12/22/95
04330A	VAT	VA Learning Resources Service-M.L.	12/19/95
04074A	FBR	Foundation for Blood Res BioM.L.	12/19/95
02118B	BOS	Boston University M.L.	12/19/95
04103B	WSR	Westbrook College Abplanalp Library	12/16/95
03570A	NHB	NH Tech.College Berlin Library	12/14/95
03867A	FSR	Frisbie Memorial Hospital M.L.	12/14/95
01002C	HMP	Hampshire College Johnson Library	12/14/95
06856A	NRK	Norwalk Hospital Wiggans Library	12/14/95
03301A	NHH	NH Hospital Breene Mem. Library	12/14/95
06040A	MMT	Manchester Memorial Hospital	12/14/95
06602A	BPR	Bridgeport Hospital - M.L.	12/11/95
06840A	SVE	Silver Hill Hospital - M.L.	12/11/95
06489A	BSS	Bradley Memorial Hospital - M.L.	12/11/95

Melda Page, CIO

By John Stey, Associate Director

Congratulations! In January, Melda Page was promoted to Chief Information Officer for the Veteran's Administration Medical Center in Togus, ME. Melda, as Director of the Learning Resource Service, was an advocate of outreach in Maine and served on the RAC. We would like to express our appreciation for the help she has been to NN/LM NER and we will miss her at our meetings. The new Team Leader for the LRS is Judy Littlefield and we look forward to working with her and her staff in the future.

provided directly or indirectly by the library should be equally, readily and equitably accessible to all library users. American Library Association policies oppose the charging of user fees for the provision of information services by all libraries and information services that receive their major support from public funds (50.3; 53.1.14; 60.1; 61.1). It should be the goal of all libraries to develop policies concerning access to electronic resources in light of ECONOMIC BARRIERS TO INFORMATION ACCESS: AN INTERPRETATION OF THE LIBRARY BILL OF RIGHTS and GUIDELINES FOR THE DEVELOPMENT AND IMPLEMENTATION OF POLICIES, REGULATIONS AND PROCEDURES AFFECTING ACCESS TO LIBRARY MATERIALS, SERVICES AND FACILITIES.

Information Resources and Access

Providing connections to global information, services, and networks is not the same as selecting and purchasing material for a library collection. Determining the accuracy or authenticity of electronic information may present special problems. Some information accessed electronically may not meet a library's selection or collection development policy. It is, therefore, left to each user to determine what is appropriate. Parents and legal guardians who are concerned about their children's use of electronic resources should provide guidance to their own children.

Libraries and librarians should not deny or limit access to information available via electronic resources because of its allegedly controversial content or because of the librarian's personal beliefs or fear of confrontation. Information retrieved or utilized electronically should be considered constitutionally protected unless determined otherwise by a court with appropriate jurisdiction.

Libraries, acting within their mission and objectives, must support access to information on all subjects that serve the needs or interests of each user, regardless of the user's age or the content of the material. Libraries have an obligation to provide access to government information available in electronic format. Libraries and librarians should not deny access to information solely on the grounds that it is perceived to lack value.

In order to prevent the loss of information, and to preserve the cultural record, libraries may need to

expand their selection or collection development policies to ensure preservation, in appropriate formats, of information obtained electronically. Electronic resources provide unprecedented opportunities to expand the scope of information available to users. Libraries and librarians should provide access to information presenting all points of view. The provision of access does not imply sponsorship or endorsement. These principles pertain to electronic resources no less than they do to the more traditional sources of information in libraries. (See: Diversity in Collection Development: an Interpretation of the Library Bill of Rights)

Adopted by the ALA Council, January 24, 1996.

This file is archived at ftp://ftp.eff.org/pub/CAF/library/computer.ala. See also http://www.eff.org/CAF.

Editors Note: *Although this may have a decidedly 'Public Library' slant, I feel that the Medical Library field can extract some useful information.*

Mental Health Fax4U

MENTAL HEALTH FAX4U gives you easy access to the latest mental health research information from the National Institute of Mental Health. This service operates 24 hours a day-7 days a week. To use MENTAL HEALTH FAX4U, all you need is a fax machine with a telephone handset and this number: 1-301-443-5158. It's easy to use and costs no more than a telephone call to NIMH in Rockville, MD.

With **MENTAL HEALTH FAX4U** you can get:
- A complete listing of documents available under the MENTAL HEALTH FAX4U system
- NIMH grant announcements to the scientific community
- Research Reports
- Consensus Development Conference statements
- NIMH publications for the general public

Have information delivered directly to you such as:
- **Professional Publications and Reports** on topics such as *The Genetics of Schizophrenia: A Current, Genetic-Epidemiologic Perspective* or *Suicide Facts Sheet References.*
- **Newsletters/Bulletins/Journals** on topics such as *Panic Disorder Network News* or *Woman's Mental Health Research Bulletin*
- **General Publications** on topics as Alzheimer's Disease, Caregiving for the Elderly, or Eating Disorders.
- **Program Announcements and Research Grant Statistics.**

MENTAL HEALTH FAX4U

From your fax machine:
1. **Dial 1-301-443-5158.**
2. **Listen** to the instructions, then **press 1** for the complete listing of MENTAL HEALTH FAX4U contents, **or enter the 6-digit code** for the specific document desired.
3. **Listen**, then **press 1** to verify your selection **or press * ** to start over.
4. At the tone, **press the Start/Copy or Receive** button on your fax machine and **hang up** the telephone.
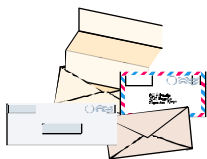
✂ clip and file in your rolodex

MINOR CHANGES TO DOCLINE® TABLES

DOCLINE librarians may send minor (up to 10) DOCLINE Cell Revision changes to the NN/LM NER through e-mail. Please send these e-mail messages to Edward R. Donnald, Network Coordinator at: donnald@nso.uchc.edu

We can also send you a copy of your routing table on disk. Making revisions will be easier and less time consuming. Call 860-679-4793 or 1-800-338-7657 and press "1" for more information.

We want to hear from you!

This is your newsletter. We invite your suggestions, comments and ideas. If you have an article you'd like us to consider for the *Sounding Line*, send it to Edward Donnald, Network Coordinator, University of Connecticut Health Center, 263 Farmington Avenue, Farmington, CT 06030-5370. If you know of a neat WWW address, want to share an experience, or have information of interest to others, let your colleagues know about it in the *Sounding Line*.

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